



Developing workforce skills to enhance healthcare delivery and improve patient outcomes

At National Services for Health Improvement, ensuring patients receive high quality care is at the heart of everything we do. This is reflected in our company values. We are a passionate, innovative, academic and caring company to work with. Through our Academy, we support NHS professionals by delivering clinical and non-clinical training, empowering them to better care for their patients, teams, and themselves.

We are currently offering fully funded courses on a range of topics. Choose from our clinical webinar based training:

- ◆ RCN accredited certificate in Asthma and COPD
- ◆ ARTP accredited spirometry
- ◆ Spirometry updates

These courses are designed to accommodate a wide range of skill levels, and our team will support you to select the best programme to suit your skills and requirements.

Our non-clinical web based training recognises that for a team to work effectively training needs to extend beyond just the clinical aspects within healthcare.

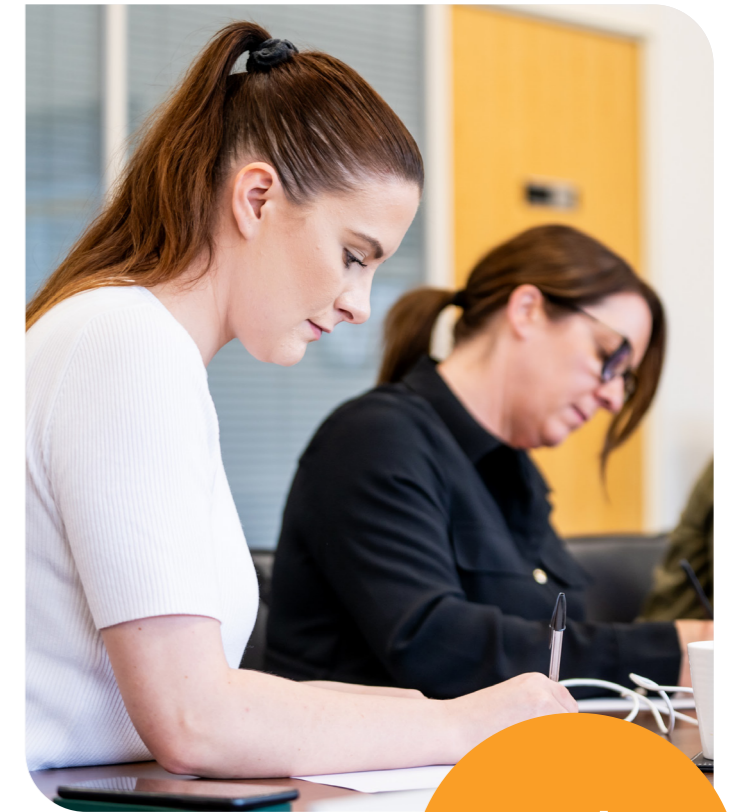
In partnership with People Diligence we have opportunities available to complete training in **Supportive Management** that is designed to build resilience, self-awareness and coping strategies to help team leaders deal with the complexities of managing teams.

Working in Partnership

People Diligence help businesses ‘get more from their people’ – not by working them harder but by helping them to work smarter. Together we believe that success is driven from the bottom up - by enthusiastic, energised teams who constantly seek to improve and transform everything they do. When teams feel safe to call out problems, suggest new ideas and freely share their knowhow with colleagues, businesses become more resilient.

In this pilot programme, we offer an extract from the broader management programme to focus on supportive management behaviours. We teach a specific toolkit showing when to step in and ‘direct’ your team and when to step back and ‘empower’ them. Supportive managers raise levels of engagement, motivate their team to persist on difficult tasks and help them through setbacks.

The course includes a short introductory webinar and 8 modules with a reading / listening time of approximately 3 hours. These modules will cover:



9.3/10
User Rating

1. Team purpose
2. Giving good feedback
3. Being approachable
4. Active listening
5. Recognising good work
6. Showing sincere interest in team
7. Coaching your team
8. Inspiring your team through setbacks

What are the benefits:

- ◆ Highly skilled workforce
- ◆ Better job satisfaction
- ◆ Increases teamwork
- ◆ Overall improvement in patient care

What our clients say

- ◆ “... covers the full responsibilities of leadership and management with a useful mix of theory, case studies and practical examples of how to implement the learning ...”
- ◆ “... clearly a well researched and evidence-based programme ...”
- ◆ “... it was a great mix of theory and practical examples. The structure is great too ...”

To register your interest for funded places please visit: nshi.co.uk/funded-training-registration